



VRT (Voice Recognition Terminal)



VRT from SMS

An easy way for your customers to test their own systems.

VRT from Southern and Northern Monitoring is easy to set up and simple for the end user to use independently, eliminating queuing and hold times completely.

Step 1

To activate VRT on your customer's account, simply email Mike Plummer your account/customer details - mikep@southernmonitoring.co.uk

Step 2

The end user (your customer) dials 0844 871 2228 and enters their account number and unique PIN to activate the test mode.

Step 3

The end user (your customer) has 30 minutes to call 0844 871 2228 again to find out which signals have been received.

Marketing Support from SMS

We can supply you with free marketing materials and instruction cards to give to your customers which we can personalise with your details.

To take advantage of this service we require the following:

- Your logo (hi resolution jpg or vector - eg. eps).
- Your main company colour if known (preferably RGB, CMYK or Pantone).
- Your website address.
- Your preferred contact details - ie. telephone number and/or email address.

We can also supply unbranded materials if you prefer.

Further Information and Account Activation

For more information please email us or call 02392 242232.

Mike Plummer - mikep@southernmonitoring.co.uk

Technical Department - technical@southernmonitoring.co.uk

