

WebWay 2424



A WebWay 2424 dual signalling solution

information for Surveyors

what we do...

Managed service | Any broadband |
 Managed SIM | Any mobile network
 | Training | Commissioning support
 | Fault diagnosis | Remedial action
 advice | Save money | Integration
 | Intruder | Connect to any panel |
 SIA | Fire | Adpro | Remote
 engineering | EN compliant, Grade 4
 | ATS 5 both paths | Encryption |
 Substitution detection | End to end
 polling | Availability reporting



WebWayOne has provided us with first class support throughout.



Paul Harte
 Dixons Group plc

“WebWay 2424 offers more than any other alarm signalling system.

“Our experience over the last two years has confirmed that switching our 1,300 stores from analogue to digital signalling has delivered improved security and significant cost savings.

“The broadband and GPRS Networks have provided us with better than 99.98% proven availability and guaranteed alarm delivery. WebWayOne has provided us with first class support throughout.”

Paul Harte, Security Manager, Dixons Group plc.

Slipstream is the latest in remotely monitored security using our fully managed, dual path, digital alarm transmission system. The partnership of WebWayOne’s 2424 system (2 transmission paths, Grade 4 signalling, 24 hours a day) and O2’s GPRS network delivers the most secure, reliable and managed IP signalling system available. WebWayOne’s Service Assurance Policy details WebWay 2424 and Slipstreams compliance to the latest European standards for IP signalling, PD6662 Grade 4, the BSIA code of practice for installation and IPCRes guidelines.*

Switching to Slipstream delivers better protection and efficient management of your premises. The result is fewer maintenance visits and the reduction of the security industries carbon footprint.

- SWITCH TO DIGITAL** Operates on any existing broadband connection and O2 GPRS.**
- STANDARDS COMPLIANT** Certificate of Assurance inclusive of the latest European transmission standards for IP signalling and detailing performance criteria for PD6662 Grade 4 signalling, Industry Installation Code of Practice and insurance requirements.
- GUARANTEED ALARM DELIVERY** Encrypted alarm delivery within seconds over our fully managed dual path alarm transmission system.
- PHYSICAL AND ELECTRONIC TAMPER PROTECTION** Detailed system analysis alarms provide rapid resolution to network and equipment faults.

Connections from the SLIPstream device to the local network are protected from accidental removal. All alarm messages, polls and remote engineering access is encrypted and substitution protected with full audit trail.

The SLIPstream unit will be installed using the BSIA Code of Practice. Connections from the SLIPstream device to your local network will be protected from accidental removal. Any local power or network loss will be identified to the monitoring centre in 90 seconds and the keyholder advised. All subsequent alarms being transmitted over the monitored GPRS path.

The O2 SIM card relationship with the WebWay 2424 SPT hardware is unique. The SIM cannot be used in any other device and removal or change of the SIM is notified to the ARC immediately.

Malicious interference (physical or electronic) with the router or firewall will be identified to the key holder within 3 minutes.

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| NETWORK AVAILABILITY | Unique continuous automated checking to maintain 99.8% system availability for each Broadband and GPRS network connection. |
| PROVEN | More than 4000 digital signalling systems installed for leading retailers including Dixons, Boots, Post Office, Border Books, Fopp Records, O2 and many more. The market leader in IP signalling since 2004, always ahead. |
| PROTECTING BUSINESSES, STAFF AND ASSETS | Network attack notifications at the alarm panel and ARC, within 5 minutes even in the event of both paths failing.*** |
| INNOVATIVE UK DESIGN | Designed, manufactured and supported in the UK. WebWayOne Ltd is an ISO 9001 accredited company, member of the British Security Industry Association (BSIA) and representative of the industry at European level. |
| INDUSTRY AWARDS | Voted by security professionals as the unprecedented winner of Best New Product at IFSEC and dual 2004 Security Excellence Award winner for Best Security Innovation and Best IT Initiative. |
| INDUSTRY CARBON EMISSION REDUCTION | Connects seamlessly to modern alarm panels transmitting extra information for alarms and allowing your installer to manage your site remotely, benefiting the system and our environment with fewer site visits required. |

* A copy of the WebWay 2424 Service Assurance Policy can be obtained on request from WebWayOne Ltd. Telephone 01635 231500 or email sales@webwayone.co.uk.

** Where an O2 signal strength reading of 3 or more cannot be achieved, WebWayOne will advise your installer to use a high gain antenna. If O2 signal strength remains at lower than a reading of 3, WebWayOne will authorise the use of an O2 roaming SIM.

*** Notification times at premises and monitoring centre:

- local network or GSM signal reporting in 90 seconds.
- fixed line and wireless network simultaneous attack, in 5 minutes.
- fixed line IP network reporting in 3 minutes.
- GPRS network reporting during fixed line failure in 5 minutes
- GPRS network reporting, during fixed line normal operation, 10 minutes.

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