

# WebWay 2424



A WebWay 2424 dual signalling solution

## information for Installation companies

### what we do...

Managed service | Any broadband | Managed SIM | Any mobile network | Training | Commissioning support | Fault diagnosis | Remedial action advice | Save money | Integration | Intruder | Connect to any panel | SIA | Fire | Adpro | Remote engineering | EN compliant, Grade 4 | ATS 5 both paths | Encryption | Substitution detection | End to end polling | Availability reporting



WebWayOne has provided us with first class support throughout.



**Paul Harte**  
Dixons Group plc

“WebWay 2424 offers more than any other alarm signalling system.

“Our experience over the last two years has confirmed that switching our 1,300 stores from analogue to digital signalling has delivered improved security and significant cost savings.

“The broadband and GPRS Networks have provided us with better than 99.98% proven availability and guaranteed alarm delivery. WebWayOne has provided us with first class support throughout.”

Paul Harte, Security Manager, Dixons Group plc.

SLIPstream is the partnership of WebWayOne’s award winning 2424 system (2 transmission paths, Grade 4 signalling, 24 hours a day) and O2’s GPRS network delivers the most secure, reliable and managed IP signalling system available. WebWayOne’s Service Assurance Policy details WebWay 2424 and Slipstreams compliance to the latest European standards for IP signalling, PD6662 Grade 4, the BSIA code of practice for installation and IPCRes guidelines.

**SWITCH TO DIGITAL** Operates on any existing broadband connection and O2 GPRS.\*

**ONE VISIT INSTALL** SLIPstream shortens the time from sale to commissioning of signalling. Every unit is pre-configured to work on your customers existing broadband connection. Each system is dispatched with a secure, activated O2 SIM card. Can’t get O2\* at the premises? On your first order purchase a low cost high gain antenna and we will provide you, free of charge, an O2 roaming SIM that can be installed following our commissioning process.

**ANY ALARM PANEL** WebWay 2424 SPT’s integrate to any alarm panel using one of three connections. Legacy alarm panels are connected using 16 inputs or a built in digital communicator.

Modern alarm panels with a serial interface provide maximum security and high speed upload/download. Remote access and control of the Alarm System using either the modem or serial connection can reduce annual site visits from two to one, helping reduce the industry carbon footprint by thousands of tonnes.

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<b>PIN CONNECTION</b>	All alarm panels	<b>MODEM OR SERIAL CONNECTION</b>	Aritech (GE Security) Castle Care-tech Gaurdall Menvier Scantronic	Bosch Cooper Security Honeywell Risco Group Texcom And more...
<b>24 HOUR MANAGED SERVICE</b>	WebWayOne are the IP and GPRS signalling experts, managing the alarm transmission system end to end 24 hours a day. Any network alerts include detailed diagnostic information allowing our Service Management Team to advise you of remedial action to be taken either on the system or with the customer, identifying and potentially fixing the problem before you commit to going to site.			
<b>STANDARDS COMPLIANT</b>	Certificate of Assurance inclusive of the latest European transmission standards for IP signalling and detailing performance criteria for PD6662 Grade 4 signalling, Industry Installation Code of Practise and insurance requirements.			
<b>PROTECTING BUSINESSES, STAFF AND ASSETS</b>	End to end network attack notifications at the alarm panel and ARC, true ATS 5 operation, 24 hours a day. <ul style="list-style-type: none"> <li>• local network or GSM signal reporting in 90 seconds.</li> <li>• fixed line and wireless network simultaneous attack, in 5 minutes.</li> <li>• fixed line IP network reporting in 3 minutes.</li> <li>• GPRS network reporting during fixed line failure in 5 minutes.</li> <li>• GPRS network reporting, during fixed line normal operation, 10 minutes.</li> </ul>			
<b>PHYSICAL AND ELECTRONIC TAMPER PROTECTION</b>	<p>Detailed system analysis alarms provide rapid resolution to network and equipment faults. Connections from the SLIPstream device to the local network are protected from accidental removal. All alarm messages, polls and remote engineering access is encrypted and substitution protected with full audit trail. Any malicious interference (physical or electronic) with the local network will be identified to the key holder by the ARC within 3 minutes.</p> <p>The SLIPstream unit must be installed using the BSIA Code of Practice. Connections from the SLIPstream device to your local network will be protected from accidental removal. Any local power or network loss will be identified to the monitoring centre in 90 seconds and the keyholder advised. All subsequent alarms being transmitted over the monitored GPRS path.</p> <p>The O2 SIM card relationship with the WebWay 2424 SPT hardware is unique. The SIM cannot be used in any other device and removal or change of the SIM is notified to the ARC immediately.</p>			
<b>GUARANTEED ALARM DELIVERY</b>	Encrypted alarm delivery within seconds over our fully managed dual path alarm transmission system.			
<b>NETWORK AVAILABILITY</b>	Unique continuous automated checking to maintain 99.8% system availability for each Broadband and GPRS network connection.			
<b>PROVEN</b>	<p>More than 4000 digital signalling systems installed for leading retailers including Dixons, Boots, Post Office, Border Books, Fopp Records, O2 and many more.</p> <p>The market leader in IP signalling since 2004, always ahead.</p>			
<b>INNOVATIVE UK DESIGN</b>	Designed, manufactured and supported in the UK. WebWayOne Ltd is an ISO 9001 accredited company, member of the British Security Industry Association (BSIA) and representative of the industry at European level.			
<b>INDUSTRY AWARDS</b>	Voted by security professionals as the unprecedented winner of Best New Product at IFSEC and dual 2004 Security Excellence Award winner for Best Security Innovation and Best IT Initiative.			

**INDUSTRY CARBON EMISSION REDUCTION** Connects seamlessly to modern alarm panels transmitting extra information for alarms and allowing your installer to manage your site remotely, benefiting the system and our environment with fewer site visits required.

## WebWayOne Ltd

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\* Where an O2 signal strength reading of 3 or more cannot be achieved, WebWayOne will advise your installer to use a high gain antenna. If O2 signal strength remains at lower than a reading of 3, WebWayOne will authorise the use of an O2 roaming SIM.