

WebWay 2424



A WebWay 2424 dual signalling solution

information for End users

what we do...

Managed service | Any broadband |
 Managed SIM | Any mobile network
 | Training | Commissioning support
 | Fault diagnosis | Remedial action
 advice | Save money | Integration
 | Intruder | Connect to any panel |
 SIA | Fire | Adpro | Remote
 engineering | EN compliant, Grade 4
 | ATS 5 both paths | Encryption |
 Substitution detection | End to end
 polling | Availability reporting



Using WebWay's signalling we removed the cost of 1,300 annual telephone line rentals from our branch network.



Paul Harte
 Dixons Group plc

“WebWay 2424 offers more than any other alarm signalling system.

“Our experience over the last two years has confirmed that switching our 1,300 stores from analogue to digital signalling has delivered improved security and significant cost savings.

“The broadband and GPRS Networks have provided us with better than 99.98% proven availability and guaranteed alarm delivery. WebWayOne has provided us with first class support throughout.”

Paul Harte, Security Manager, Dixons Group plc.

- SWITCH TO DIGITAL** Operates on any existing broadband connection and O2 GPRS.*
- GUARANTEED ALARM DELIVERY** Encrypted alarm delivery within seconds over our fully managed dual path alarm transmission system.
- PROVEN** More than 4000 digital signalling systems installed for leading retailers including Dixons, Boots, Post Office, Border Books, Fopp Records, O2 and many more.
The market leader in IP signalling since 2004, always ahead.
- PROTECTING YOUR BUSINESS, YOUR STAFF AND YOUR HOME** Network attack notifications at your location and alarm receiving centre, within 5 minutes even in the event of both paths failing.**
- STANDARDS COMPLIANT** Certificate of Assurance inclusive of the latest European transmission standards for IP signalling and detailing performance criteria for PD6662 Grade 4 signalling, Industry Installation CoP and insurance requirements.
- INNOVATIVE UK DESIGN** Designed, manufactured and supported in the UK. WebWayOne Ltd is an ISO 9001 accredited company, member of the British Security Industry Association (BSIA) and representative of the industry at European level.
- INDUSTRY AWARDS** Voted by security professionals as the unprecedented winner of Best New Product at IFSEC and dual 2004 Security Excellence Award winner for Best Security Innovation and Best IT Initiative.
- INDUSTRY CARBON EMISSION REDUCTION** Connects seamlessly to modern alarm panels transmitting extra information for alarms and allowing your installer to manage your site remotely, benefiting the system and our environment with fewer site visits required.

* Where an O2 signal strength reading of 3 or more cannot be achieved, WebWayOne will advise your installer to use a high gain antenna. If O2 signal strength remains at lower than a reading of 3, WebWayOne will authorise the use of an O2 roaming SIM.

** Notification times at premises and monitoring centre:

- local network or GSM signal reporting in 90 seconds.
- fixed line and wireless network simultaneous attack, in 5 minutes.
- fixed line IP network reporting in 3 minutes.
- GPRS network reporting during fixed line failure in 5 minutes
- GPRS network reporting, during fixed line normal operation, 10 minutes.

NOTES FOR USERS:

Your SLIPstream unit will be installed using the BSIA Code of Practice. Connections from the SLIPstream device to your local network will be protected from accidental removal. Any local network loss will be identified to the monitoring centre in 90 seconds and the keyholder advised.

Your SLIPstream unit uses your existing broadband router. Powering down the router will result in your keyholder being advised of loss of the fixed line IP path and router.

Configuration changes to your firewall could effect the operation of the SLIPstream unit but will be identified in 3 minutes and your key holder advised that the fixed line path has failed, but that the local network and router are still available, with remedial action advice to investigate the firewall configuration.

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